## J. G. Shah Financial Consultants Pvt. Ltd.

Registered Office: 418, P.J.Tower, Dalal Street, Fort, Mumbai - 400001

## **Investor Complaints Data**

Data for month ending August 2024

Sr	Received from	Carried	Received	Total	Resolved*	Pending at the end of		Average
		forward	during the	pending		month**		Resolution
		from	month			Pending for	Pending for	time (in
		previous				less than 3	more than	days)^
		month				months	3 months	
1	Directly from Investors	0	0	0	0	0	0	N.A.
2	SEBI (SCORES)	0	0	0	0	0	0	N.A.
3	Stock	0	0	0	0	0	0	N.A.
	Exchanges/Depositories							
4	Other sources (if any)	0	0	0	0	0	0	N.A.
5	Grand total	0	0	0	0	0	0	N.A.

Trend of monthly disposal of complaints

HEIR	Trend of monthly disposal of complaints							
Sr.	Month	Carried forward	Received	Resolved*	Pending**			
		from previous						
		month						
1	April-2024	0	0	0	0			
2	May-2024	0	0	0	0			
3	June-2024	0	0	0	0			
4	July-2024	0	0	0	0			
5	August-2024	0	0	0	0			
6	September-2024							
7	October-2024							
8	November-2024							
9	December-2024							
10	January-2025							
11	February-2025							
12	March-2025							
	Grand Total	0	0	0	0			

Trend of annual disposal of complaints

Sr.	Year	Carried forward	Received during	Resolved during	Pending at the
51.	rear	from previous	the year	the year	end of the year
		year			
1	2019-2020	0	0	0	0
2	2020-2021	0	0	0	0
3	2021-2022	0	0	0	0
4	2022-2023	0	0	0	0
5	2023-2024	0	0	0	0
6	2024-2025				
	Grand Total	0	0	0	0

<sup>\*</sup> Include complaints of previous months resolved in the current month, if any.

<sup>\*\*</sup> Include total complaints pending as on the last day of the month, if any.

<sup>^</sup> Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.