**Investor Complaints Data**

**Data for month ending January 2025**

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| Sr | Received from | Carried forward from previous month | Received during the month | Total pending | Resolved\* | Pending at the end of month\*\* | Average Resolution time (in days)^ |
| Pending for less than 3 months | Pending for more than 3 months |
| 1 | Directly from Investors | 0 | 0 | 0 | 0 | 0 | 0 | N.A. |
| 2 | SEBI (SCORES) | 0 | 0 | 0 | 0 | 0 | 0 | N.A. |
| 3 | Stock Exchanges/Depositories | 0 | 0 | 0 | 0 | 0 | 0 | N.A. |
| 4 | Other sources (if any) | 0 | 0 | 0 | 0 | 0 | 0 | N.A. |
| 5 | Grand total | 0 | 0 | 0 | 0 | 0 | 0 | N.A. |

**Trend of monthly disposal of complaints**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Sr. | Month | Carried forward from previous month | Received | Resolved\* | Pending\*\* |
| 1 | April-2024 | 0 | 0 | 0 | 0 |
| 2 | May-2024 | 0 | 0 | 0 | 0 |
| 3 | June-2024 | 0 | 0 | 0 | 0 |
| 4 | July-2024 | 0 | 0 | 0 | 0 |
| 5 | August-2024 | 0 | 0 | 0 | 0 |
| 6 | September-2024 | 0 | 0 | 0 | 0 |
| 7 | October-2024 | 0 | 1 | 1 | 0 |
| 8 | November-2024 | 0 | 0 | 0 | 0 |
| 9 | December-2024 | 0 | 0 | 0 | 0 |
| 10 | January-2025 | 0 | 0 | 0 | 0 |
| 11 | February-2025 |  |  |  |  |
| 12 | March-2025 |  |  |  |  |
|  | Grand Total | 0 | 1 | 1 | 0 |

**Trend of annual disposal of complaints**

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| Sr. | Year | Carried forward from previous year | Received during the year | Resolved during the year | Pending at the end of the year |
| 1 | 2019-2020 | 0 | 0 | 0 | 0 |
| 2 | 2020-2021 | 0 | 0 | 0 | 0 |
| 3 | 2021-2022 | 0 | 0 | 0 | 0 |
| 4 | 2022-2023 | 0 | 0 | 0 | 0 |
| 5 | 2023-2024 | 0 | 0 | 0 | 0 |
| 6 | 2024-2025 |  |  |  |  |
|  | Grand Total | 0 | 0 | 0 | 0 |

\* Include complaints of previous months resolved in the current month, if any.

\*\* Include total complaints pending as on the last day of the month, if any.

^ Average resolution time is the sum total of time taken to resolve each complaint in the current month divided by total number of complaints resolved in the current month.